

# Code of Conduct



We realise that most young people behave well on school transport, but occasionally the behaviour of one or two passengers can cause disruption, make the journey unpleasant for others, and even create dangerous situations.

We want everyone to feel safe and comfortable on their journey and as such have created this Code of Conduct.

Please sign below to indicate that you agree to abide by this set of rules, and are aware of the consequences which can occur if you do not:

.....  
Signature

**Remember**  
These rules apply for every journey, and we will remove pupils who don't act within them.

This Code of Conduct lays out clearly what is expected of you on every journey. If you follow the guidelines, your journey, and that of your fellow passengers will be safe and enjoyable.

If you chose to act outside of these guidelines, it could result in your contract with us being cancelled.

For more information about our coach service,  
Please contact  
**01702 543 663**  
or visit  
**[www.crestcoaches.com](http://www.crestcoaches.com)**

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# Your Pass

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## LOOK AFTER YOUR PASS!

It must be with you at all times when you travel and is for your personal use **ONLY**.

## No Pass, No Travel!

In the case of a lost pass, call us on: 01702 543663 or report it to the driver.

Replacement passes are £3, all of which is donated to **Bosom Pals, Southend**.

## PASSENGER DO'S!

- Treat the coach driver and your fellow passengers with respect.
- Do as the driver asks.
- Stay in your seat and keep your seat belt on.
- Look after your possessions and the coach.
- Take any litter home with you.
- Keep noise to a reasonable level.
- If you see someone behaving badly or bullying others, report it to the driver or your school.

## PASSENGER DON'TS

- Don't distract the driver except in an emergency.
- Don't throw things.
- Don't carry real or replica weapons.
- Don't eat, drink or smoke (smoking is against the law for everyone on all forms of transport).
- Don't use bad language.
- Don't damage the vehicle - if you do your parents or carers will have to pay for the damage.

## We can't wait if you're late!

Have a plan in place, agreed with your parents or carers, about what you should do if you arrive late to your pick-up point and miss the coach.

## BAD WEATHER

If there is a bad weather warning for a storm or snow, make sure you check that the school is open before setting out.

If we are unable to run the service, we will notify you by Textlocal on the day.

**Please ensure your contact details are kept up to date.**

If the coach service isn't available in the morning, and you have a parent or carer take you to school, be aware that they must also be available to collect you that same afternoon if the conditions haven't improved.

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